

## Floor Shine & Hardener Product Trouble Shooter

**How it works:** The Aqua Mix Product Trouble Shooter covers the most common application issues and problems associated with each Aqua Mix product. These are compiled from phone calls received by our technical department from all over the world.

**Problem:** If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Note:** Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
<b>Streak marks in surface.</b>	<ul style="list-style-type: none"> <li>• Application has been overlapped or unevenly applied.</li> <li>• Surface too damp prior to application.</li> </ul>	<ul style="list-style-type: none"> <li>• Strip Finish with Aqua Mix Heavy Duty Tile and Grout Cleaner and re-apply finish evenly to dry surface.</li> </ul>
<b>Uneven finish and or gloss.</b>	<ul style="list-style-type: none"> <li>• Not enough Finish applied.</li> <li>• Uneven application.</li> <li>• Surface too damp prior to application.</li> <li>• Applied over an unsealed surface.</li> </ul>	<ul style="list-style-type: none"> <li>• Apply more product.</li> <li>• Clean with Aqua Mix Concentrated Stone and Tile Cleaner and reapply.</li> <li>• If original application is too uneven to repair then strip with Aqua Mix Heavy Duty Tile and Grout Cleaner and start again.</li> <li>• If applied over an unsealed surface strip as above and seal surface with an appropriate Aqua Mix sealer and reapply Finish.</li> </ul>
<b>Finish too soft and is scratching easily or is absorbing water quickly.</b>	<ul style="list-style-type: none"> <li>• Not enough finish applied.</li> <li>• Finish not fully cured.</li> <li>• Finish maintained with incompatible cleaner.</li> </ul>	<ul style="list-style-type: none"> <li>• Apply more finish.</li> <li>• Allow 24 hours to cure. This may be longer in cold or humid conditions.</li> <li>• Use only Ph neutral cleaners like Aqua Mix Concentrated Stone and Tile Cleaner.</li> </ul>
<b>White or Milky look to surface after application has cured.</b>	<ul style="list-style-type: none"> <li>• Finish applied too thick.</li> <li>• Surface too damp prior to application.</li> <li>• Surface exposed to moisture before fully cured.</li> <li>• Sealer used in areas subject to standing water or wet areas.</li> </ul>	<ul style="list-style-type: none"> <li>• Strip Finish with Aqua Mix Heavy Duty Tile and Grout Cleaner and re-apply Finish evenly to dry surface.</li> </ul>
<b>Finish Peeling.</b>	<ul style="list-style-type: none"> <li>• Surface too smooth for Finish to bond properly. Surface not properly prepared.</li> <li>• Surface must be clean, dry and sealed with appropriate Aqua Mix sealer prior to application of Finish. Sealer applied to damp surface.</li> <li>• Sealers used in areas subject to standing water or wet areas.</li> <li>• Sealers used on incompatible surface eg: smooth stone, ceramic or porcelain tile, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Strip Finish with Aqua Mix Heavy Duty Tile and Grout Cleaner.</li> <li>• Clean floor with Aqua Mix Concentrated Stone and Tile Cleaner.</li> <li>• Allow to thoroughly dry. Reapply if necessary an appropriate Aqua Mix Sealer before reapplying the Finish.</li> </ul>

