

Grout Haze Clean-Up Product Trouble Shooter

How it works: The Aqua Mix Product Trouble Shooter covers the most common application issues and problems associated with each Aqua Mix product. These are compiled from phone calls received by our technical department from all over the world.

Problem: If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Note: Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

| Problem | Reason | Solution |
|--|--|--|
| Grout Haze not removed. | <ul style="list-style-type: none"> • Product not for the removal of cured grout. • Mixed solution too weak. • Grout haze too thick. • Surface too heavily textured. • Product not used in final rinse. | <ul style="list-style-type: none"> • For cured grout use Aqua Mix NanoScrub or for acid proof surfaces Phosphoric Acid Substitute and NanoScrub. • Add more product to mix. • Remove excess grout with grout float before using product. • Pre-seal highly porous or textured surfaces before grouting. • Use product in <u>final</u> rinse. |
| Surface dull after using product. | <ul style="list-style-type: none"> • Grout haze not completely removed. • Product used too concentrated. | <ul style="list-style-type: none"> • Mix weaker solution and reapply. • If grout has cured use Aqua Mix NanoScrub. |