

## Poultice Stain Remover

### Product Trouble Shooter

**How it works:** The Aqua Mix Product Trouble Shooter covers the most common application issues and problems associated with each Aqua Mix product. These are compiled from phone calls received by our technical department from all over the world.

**Problem:** If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Note:** Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Has not removed stain.	<ul style="list-style-type: none"> <li>• Not mixed with correct cleaning base.</li> <li>• Surface sealed.</li> <li>• Stain too deep.</li> <li>• Poultice not applied for long enough.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Check Aqua Mix literature to ascertain correct cleaner to mix with Poultice.</b></li> <li>• <b>Strip sealer before application.</b></li> <li>• <b>Stain too deep and perhaps permanent.</b></li> <li>• <b>Apply Poultice for 24 hours and stain may require more than one treatment.</b></li> </ul>
Lightens tone of surface.	<ul style="list-style-type: none"> <li>• Poultice has removed general dirt as well as contaminant thus lightening the tone of treated area.</li> <li>• Residue not completely removed from surface.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Always apply Poultice to complete piece of stone or tile and not just the stain itself.</b></li> <li>• <b>Clean any residue with water. If it has cured and gone hard, clean with water and Aqua Mix NanoScrub.</b></li> </ul>
Visible residue on surface or in grout.	<ul style="list-style-type: none"> <li>• Residue not completely removed from surface.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Clean any residue with water. If it has cured and gone hard, clean with water and Aqua Mix NanoScrub.</b></li> </ul>