

## Stone Clean & Shine Product Trouble Shooter

**How it works:** The Aqua Mix Product Trouble Shooter covers the most common application issues and problems associated with each Aqua Mix product. These are compiled from phone calls received by our technical department from all over the world.

**Problem:** If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

**Note:** Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Visible residue left on surface or patchy streaky appearance after cleaning.	<ul style="list-style-type: none"> <li>The product has not been completely polished dry or used too heavily.</li> <li>Applied to a porous or textured surface.</li> </ul>	<ul style="list-style-type: none"> <li>For over application or incomplete polishing, repolish dry with a soft cotton cloth or paper towel.</li> <li>If applied to an incorrect surface clean with either Aqua Mix NanoScrub and water or Heavy Duty Tile and Grout Cleaner.</li> </ul>
Does not Clean.	<ul style="list-style-type: none"> <li>Not the appropriate cleaner for the intended contaminant.</li> </ul>	<ul style="list-style-type: none"> <li>Look at Aqua Mix product literature to research correct cleaner.</li> </ul>